Service Delivery Model for Human Resources

HOFMEYR
CONSULTING
Specialists In Organisational Design

Executive

Line manager

Employee

Strategies, plans, projects and advice to solve business problems and meet business objectives

Inquiries regarding the full spectrum of HR transactions

HR Leadership and Governance

Business Partners

HR Centres of Excellence

- Performance and Reward
- Learning and Talent Development
- Organisational Change Management
- Workplace Health and Safety
- Workplace Relations
- Workforce Planning & Resourcing
- Workforce Data Analytics

HR Operational (Shared) Services

| Manager & Employee Self-Service (Tier 0) | HR Service Desk (Tier 1) | Case Management (Tier 2) |

Human Resource Information Systems